



C O V I D - 1 9 A L E R T

CORONAVIRUS

OUR RESPONSE

In light of recent reports regarding the spread of the novel coronavirus (COVID-19), we are providing you with information regarding our response to these developments. We take these situations very seriously. The health and safety of our employees, customers and business partners is our top priority, along with the business continuity of our customers.

As a mission critical telecommunications provider, Transtelco has contingency plans in place to ensure the network availability and continuity of the services we provide.

PRECAUTIONS TAKEN



NON-ESSENTIAL TRAVEL



NON-ESSENTIAL OFFICE PRESENCE



REMOTE WORKING

We have instituted the guidelines provided by the World Health Organization as well as a best practices approach with regard to COVID-19. We have suspended all non-essential work travel and presence in our offices for our employees. We are promoting the use of remote collaboration tools to reduce the need for in-person communications, without disrupting the flow of work.

We are in constant communication with our business partners to ensure the supply of services, materials, and equipment.

Transtelco continues to monitor the situation closely and, should additional guidelines or precautions from any government or ruling health organization body be recommended, we will communicate and implement these guidelines immediately as applicable.

Any questions regarding our continuity of operations can be directed via email to customers@transtelco.net.